

The Haven Khao Lak Sustainability Report

January 2025 to December 2026

The Haven Khao Lak is continually working to improve the impact we have on people and places.

In 2026 We are implementing a number of new initiatives throughout our operation to help us achieve our 2026 goal.

We encourage our valued guests, staff and visitors to support us by following the reminders we have provided throughout the hotel about saving water and energy, as well as minimising waste.

We are proud of the **“Give Me the Sea Project”** activities our staff carried out to achieve our goal for Sea Turtle at Tub Lamu Navy Base Shelter before the end of 2026. This shelter plays an important role in supporting, finding a sick or injured sea turtle requires immediate assistance. This is often due to causes such as ingesting plastic waste, entanglement in fishing nets, or collisions with boats, resulting in physical injuries, bloating (gas buildup), or lung infections in our community. Thanks to donations from our guests, we were able to meet this target. Guests can donate only **1\$** per stay to this project, guests will find a signage at the reception desk.



We start Our new Project in April-2026 to promote **The Khao Lak elephant conservation Tour**. Any booking of tour price 30%THB- will be go through support to The Camp Southern Thailand Elephant Foundation (STEF) is an elephant charity dedicated to elephant health care and welfare. STEF provides free veterinary care to elephants in Thailand to ensure they can live without pain and suffering. This camp has a specialist vet team based at our new elephant hospital near Khok Kloi in Phang Nga Province. This camp also operates a mobile veterinary clinic so that their vets can reach sick or injured elephants even in the most remote areas of Southern Thailand.”

The Haven Khao Lak **“Say No” Single Use Plastic Project**. The Sustainable Resource Conservation Project invites all guests and staff to join the campaign to use cloth bags and reusable water bottles instead of plastic and to conserve water and electricity, as well as to separate waste.



In 2025 our focus will be on supporting a community project to add a student's Scholarship to Wat Kommaneeyakheth School. We support and prioritize the development of future education for children. Education is the most important foundation for the holistic development of children, helping them discover their potential, fostering sustainable learning skills, and creating equality, with a learner-centered approach.

In 2026 and we do every year always join and support the community for Children day's activities by preparing food, snack, dessert and stationery to them.

On 01 May, 2026 and we always do every year join Phang Nga Provincial office of Labour Protection and Welfare to on the Labor Day's. The event took place at The Park Khao Lak, Takua Pa District, Phang Nga Province. Activities included a campaign to promote community involvement in monitoring drug abuse in workplaces, a labor awareness campaign, services from agencies under the Ministry of Labor, public service activities, and activities to strengthen employer-employee relations. These activities are crucial in promoting the value of workers, fostering unity and cooperation across all sectors, and ultimately leading to sustainable economic and social development.

Every month on 16th we do monthly beach cleaning together with guests and staff .

The Haven Khao lak attaches great importance to labor rights. By treating all employees with fairness without discrimination under an employment agreement that is in accordance with the law and practice equally.

Meanwhile, it also attaches special importance to the rights of vulnerable employees. Promote and support the exercise of employees' freedom of association in negotiation and expressions under labor law.

The Haven Khao Lak is committed to respecting and protecting human rights. We believe that everyone should be treated fairly and with respect. As part of this commitment, we regularly train our staff about preventing discrimination.

We are also committed to safeguarding the welfare of children and young people. We have a policy of always reporting suspected instances of child exploitation and abuse to the police. We encourage our guests, staff and visitors to report their own concerns about child exploitation and abuse to the local police by calling 076-487519 or Hotline 191 reporting directly to the police station located at Khuk Khak Police Station.

If see children and youth problems, please contact them at Child and Youth Protection Division, Social assistance center Hotline 1300.

If see a child from birth to 7 years being neglected, abandoned, or abused, contact the SOS Foundation's Childcare Program Department. Tel. 0-2380-1177 ext. 411, 412 or Provincial Office of Social Development and Human Security 076-412179

We are committed to reducing our greenhouse gas emissions and to protecting and supporting biodiversity.

As part of that commitment, in 2026 we set ourselves a target of reducing our greenhouse gas emissions from energy by 20%, water 20%, single use plastic by 50% and waste by 20% before the end of 2027.

Environmental Performance

Energy Consumption	Total kWh	Average kWh per guest night	Total kg CO2e	Average kg CO2e per guest night
1st January to 31st December 2025	2,238,729.71	28.11	840,739.45	10.55
1st January to 31st December 2024	2,149,111.24	28.96	2,099,792.74	28.29

What worked well?

The numbers above show a 59.96% reduction in total kg CO2e. Our actions we took throughout the year have also improved our energy performance.

The equipment purchased in the future is rated as energy certain. Our staff are well trained as appropriate in “energy conservation”. And we also promote energy conservation awareness campaigns under The Oasis project are promoted through hotel TV channels in guest rooms and asking the guests to cooperate in conserving energy.

Recommended improvements

Our goal target in greenhouse gas emissions from energy by 20%. This year we have achieved this goal target.

Water consumption	Total m3	Average m3 per guest night	Total kg CO2e	Average kg CO2e per guest night
1st January to 31st December 2025	54,913.00	0.69	-	-
1st January to 31st December 2024	57,500.00	0.77	-	-

What worked well?

The numbers above show a 4.5% reduction in water consumption. Our actions we took throughout the year have also improved our energy performance.

We regularly check our equipment in guest room and all areas. And we also promote energy conservation awareness campaigns under The Oasis project are promoted through hotel TV channels in guest rooms and asking the guests to cooperate in conserving energy.

Recommended improvements

To reduce our mains water consumption by 20%. Although we haven't reached our target, it's a positive trend that water usage is decreasing.

In order to achieve our goal of reducing water consumption by 20% before the end of 2026, We encourages staff and also invite guests in conserving water, as well as planning for maintenance and selecting efficient equipment.



Solid waste disposal	Total kg	Average kg per guest night	Total kg CO2e	Average kg CO2e per guest night
1st January to 31st December 2025	Landfill	Landfill	Landfill	Landfill
	9,282.14	0.12	-	-
	Recycling□	Recycling□	Recycling□	Recycling□
	358.56	0.00	-	-
	Other waste	Other waste	Other waste	Other waste
	35,540.33	0.45	0.00	0.00
	Total	Total	Total	Total
	45,181.03	0.57	0.00	0.00
1st January to 31st December 2024	Landfill	Landfill	Landfill	Landfill
	586.13	0.01		
	Recycling□	Recycling□	Recycling□	Recycling□
	191.26	0.00		
	Other waste	Other waste	Other waste	Other waste
	52,720.15	0.71		
	Total	Total	Total	Total
	53,497.54	0.72	-	-

What worked well?

The total solid waste disposal emission reduction of 15.55%.

Recommended improvements

We will be reduced solid waste disposal in year 2026 by 20%.

Total emissions	Total kg CO2e	Average kg CO2e per guest night
1st January to 31st December 2025	885,920.48	11.12
1st January to 31st December 2024	2,153,290.28	29.01

What worked well?

The total kg CO2e 58.86% reduction in overall emissions from energy, water and waste.

Recommended improvements

We will keep going to reduce more as our target 20%.

Progress towards achieving goals

Goal: Reducing our greenhouse gas emissions from energy, water and waste by 20% before 2027.

Status: As detailed above, we have made a reduction as our target for 20%

Goal: To reduce our single-use plastic purchasing by 50% before the end of 2027.

Status: Not achieve. Find materials replacement to support our goal

SENIOR MANAGER APPROVAL OF ANNUAL SUSTAINABILITY REPORT		
Signature	First and last name	
	Ms. Supavee Khorpetch	
	Job title	Date of approval
	Assistant Managing Director	07/05/2026